



ACTnow's Note



great weekend ahead, hopefully all preparation has been done and you are ready to celebrate your new year! Do remember to spend prudently and help those in need! Not to forget, keep your social distancing and follow SOP! Apart from that, this is indeed a special week too, for ACTnow, as we have received a

few responses on pothole issues which local councils have resolved upon receiving the issue from us. We would like to give credits for the reporters for your effort in sending us the report. Take a look at one of the resolved reports below : #actnowpotholes Challenge!





Jan 2021 as per ticket number MY0001518 and the reporter notified us that the work has been completed on 18 January 2021 as per ticket number MY0001589. ACTnow has come across a brief conversation with one of the local councils to understand that it takes a multiple level of approvals especially in terms of financial alloca-

tion, before proceeding towards planning, investigating, scheduling, engaging contractors and completing the work. Furthermore, the scheduling will then depend on the severity of potholes amongst the reports received. Hence, the period of resolving the issue may vary. This is also why the Works Ministry has specially mentioned the time taken to resolve a pothole issue will vary depending on the size of the potholes. If it is 200mm or below, the filling of potholes will take within 24 hours. ACTnow would like to thank all the relevant parties for working hard and making it possible for us to take a step closer towards Zero-Potholes Policy.



like to contribute by setting these issues as priority to help achieve the Works Ministry's

"Zero Potholes" initiative. Be the eyes of communities and send us the reports, from there ACTnow will take over on your behalf to resolve the issue. Join #actnowpotholes challenge now!

ACTnow Hot Issue Facebook live tonight will be postponed until further notice due to Covid cases detected in our collaborative studio partner's office.

Issues you should know

ACTNOW

Public Interest

🙎 Kampung Kuantan , KL



dows and never want to get out. This is an inconsiderate act which causes pollution and affecting public health and potentially respiratory issues in the neighbourhood.

Illegal/Dubious Business

🙎 Jalan Kosas/Taman Kosas

🚐 Majlis Perbandaran Ampang Jaya

A car wash is operating directly beside an eatery, is this a way to add "flavours" to the food through the steam and mist from the car

🚔 Dewan Bandaraya Kuala Lumpur

Witnessing this scene on a daily basis near your house makes you want to shut your win-

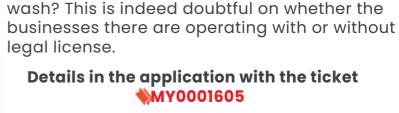
Details in the application with the ticket **MY0001608**



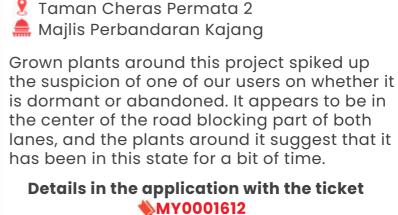
Available on : App Store Google Play

Majlis Perbandaran Kajang

Dublous car wash operating directly



Public Interests



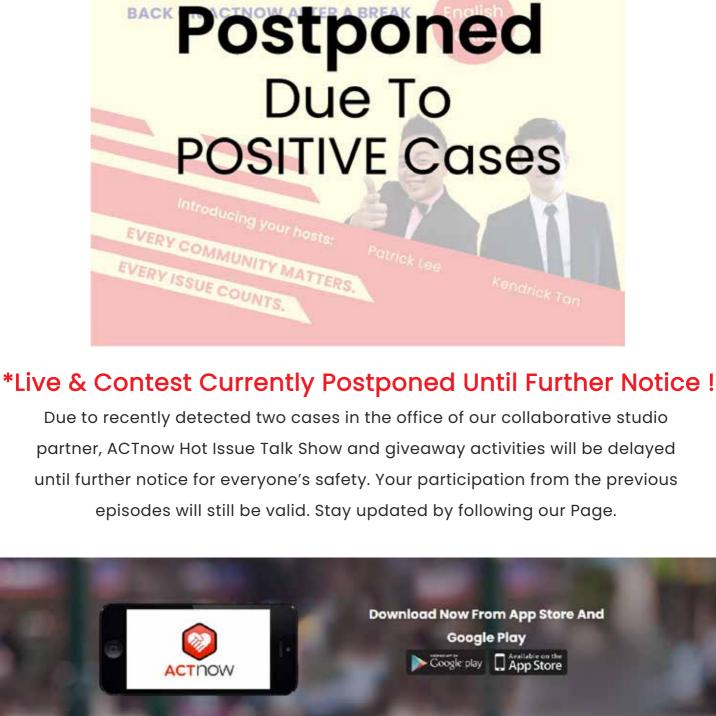
*Full details of the above tickets are ONLY accessible for registered users in the application.

ACTHOW



Liveshow

Hot Issue Live Talk Show



ACTnow for Better Community, Better Malaysia.

ACTnow is a social enterprise dedicated to building a better community by connecting the people and the local authorities as a bridge to highlight everyday's community issues. It covers 52 categories of community issues spread across 155 local councils throughout Malaysia in a single free-for-use application. ACTnow is the official holder of The Malaysia Book of Record -"First Community Engagement Mobile Application" since November 17, 2020. The sole purpose of ACTnow is to encourage and build a better community. Be the voice of community, do not act later, ACTnow!







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