

**ACTnow**... or never!
Voice of Community

ACTnow's Note

Many products and services may have misinterpretation in their advertisements, some may not be up to expectation or even worth the value. There are many issues revolving around consumer's interest, through the discussion with FOMCA, ACTnow will now play a part by introducing a new category in our service : Consumer Protection.

Consumer Protection Related Issues

- | | | |
|--------------------------------------|---------------------------|--|
| • Food and Food Services | • Maid Agencies | • ICT Equipment Services (Repair) |
| • Wellness and Aesthetics | • Healthcare Services | • Entertainment and Recreation |
| • Public Transport | • Government Sector | • Legal Professional Services |
| • Insurance | • Education Services | • E-commerce (Online Shopping) |
| • Banking/Financial Sector | • Retail Services | • General Consumer Products |
| • Non-Conventional Financial Service | • Telecommunications | • Automobile and Auto-workshops |
| • Media and Satellite Broadcasting | • Travel and Leisure | • Utilities Services (Electricity, Water and Sanitation) |
| • Postal and Courier Services | • Housing and Real Estate | |

Consumer Protection As A Newly Introduced Category

ACTnow is a social enterprise, funded privately with the sole purpose of contributing back to the society and for its overall betterment. Consumer Protection is a new category introduced on top of the existing 52 categories of community issues. This is to allow our users to highlight consumer issues through our free-for-use mobile application, from there we assist in filling up the report and forward to **National Consumer Complaints Centre (NCCC) / Ministry of Domestic Trade and Consumer Affairs (KPDNHEP)** (whichever applicable) regarding the reported issues. Upon reporting, the reporter's username and email address will be submitted and used by the authorities to get in touch with the reporter, as the reporter will be able to provide a better explanation regarding the issue. Through ACTnow, the reports will be highlighted accurately to the right authority, and there will be no missing information to ease the job of the authorities.

Learn more about the NCCC, KPDNHEP, related issues, expected outcome and details required upon reporting on our website :

<https://www.act-now.app/consumer-protection/>

Issues you should know

ACTnow Hot Issue Facebook live talk show will be back tonight, with more intense tickets to be highlighted ! Check out the Hot Issue section below !

Flower pots frequently fell from floors above for years unresolved

Taman Connaught
Dewan Bandaraya Kuala Lumpur

MY0001668
Public Interests

Available on :

- Public Interests
- Taman Connaught
- Majlis Bandaraya Kuala Lumpur

A resident from a condominium in Taman Connaught has been worried about accidents that might happen to neighbour's children due to flower pots that frequently fell from the floors above. This is not the first time it happened !

Details in the application with the ticket

MY0001668

Playground turned agricultural farm?

Taman Bukit Angsana
Majlis Perbandaran Kajang

MY0001622
Public Interest

Available on :

- Public Interests
- Taman Bukit Angsana
- Majlis Perbandaran Kajang

Is this a public playground or an agricultural farm? A man is seen to be hoeing and planting at a public park where it is supposed to be a place for exercising and strolling.

Details in the application with the ticket

MY0001622

Heavily damaged vehicle with unclear company logo spotted

Taman Kepong Indah
Dewan Bandaraya Kuala Lumpur

MY0001665
Abandoned Vehicles

Available on :

- Abandoned Vehicles
- Taman Kepong Indah
- Dewan Bandaraya Kuala Lumpur

This car appears to be damaged with broken windows and missing car's accessories. Apart from that, there seems to be a company logo pasted on the passenger's door, however it is unclear which company it may belong to.

Details in the application with the ticket

MY0001665

***Full details of the above tickets are ONLY accessible for registered users in the application.**

Hot Issue Live Talk Show

EVERY COMMUNITY MATTERS.
EVERY ISSUE COUNTS.

HOT ISSUE

EVERY TUESDAY AT **ACTnow Trooper** **ACTnow Trooper**

7:30PM (Mandarin Edition - 中文版)
8:30PM (English Edition)
9:30PM (Malay Edition - Edisi B. Melayu)

Rasyidah 拉丝达 Aaron 曾信康 Patrick Lee Kendrick Tan

***Hot Issue Live Talk Show is back tonight !**

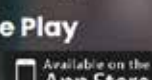
ACTnow Hot Issue Talk Show is happening tonight and giveaway activities will be announced. Your participation from the previous episodes will still be valid.

Stay tuned on our Page !



Download Now From App Store And

Google Play



ACTnow for Better Community, Better Malaysia.

ACTnow is a social enterprise dedicated to building a better community by connecting the people and the local authorities as a bridge to highlight everyday's community issues. It covers 52 categories of community issues spread across 155 local councils throughout Malaysia in a single **free-for-use** application. ACTnow is the official holder of The Malaysia Book of Record - "First Community Engagement Mobile Application" since November 17, 2020. The sole purpose of ACTnow is to encourage and build a better community. Be the voice of community, do not act later, ACTnow !



First Community Engagement Mobile Application



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