



**ACTnow**  
... or never!  
Voice of Community



### ACTnow's Note

FMCO is officially in effect from 1 June 2021 to 14 June 2021 which is similar to the first MCO in March 2020. This is due to an alarmingly high number of daily cases, hence the government has come out with a set of new SOPs in effort to curb the pandemic. During this period, ACTnow advises the public to stay home, work from home, avoid any sort of social gatherings and fight the pandemic together. Let's ACTnow!

#### Don't forget to get vaccinated !

Astrazeneca 1.0, a total of 268,600 of Astrazeneca was fully booked within 3 hours and a half, whereas Astrazeneca 2.0 (for senior citizens only) was closed within 1 hour and a half. This particular vaccine was not included in the National Immunisation Programme (NIP) because it had received low confidence from the public due to certain side effects of which has a low probability of one in every 250,000 vaccinations. However, on 27 May 2021, due to good responses, it was officially being added into the NIP programme.



Azmira      Muhammad      Nadia      Feenaz  
Thank you frontliners for your help during the vaccination !

On 17 May 2021, Melvin, one of ACTnow's founders, was at WTCKL vaccination dispensing center receiving his first jab of the vaccine. The entire process was very systematic and well aligned with SOPs. The briefing staff were friendly and very clear during the explanation. However, in terms of the entire execution and management of the massive amount of people attending their appointments could have been done even more efficiently. Here are a couple of humble suggestion to improve future vaccines distributions :

#### Signages -

Eligible applicants were being assorted upfront to which gate they should approach, however, with the lack of signages, Melvin unknowingly queued at a different gate before being directed to a different one where he had to join the queue once again. Extra signages could have efficiently helped to filter off clueless citizens from building up the queue at the wrong gate.

#### Special Lane for OKU and Senior Citizen -

These lanes were not obvious to the public, where lack of signages could have provided a better direction. Apart from that, as these lanes are on the ground floor, the OKU and Senior Citizens had to walk up from the parking area to the main entrance due to inoperative elevators. Oblivious senior citizens may even join the bigger group to walk up the stairs which is certainly inconvenient or even potentially hazardous to them.

#### Forms -

There was only one language, Bahasa Malaysia, available for the forms that the public were required to fill-up. Considering some Malaysians may be illiterate or poor readers in Bahasa Malaysia, they may not be able to complete the forms without help. However, there were no assistants available on site to assist them. This may have caused inefficiencies as well as delay of time.

*\*Please ignore, should any of the issues mentioned above be resolved by the time this Community e-Newsletter is released.*

### Issues you should know

- ☰ Drain
- 📍 Taman Puncak Jalil
- 🏠 Majlis Bandaraya Subang Jaya

It gets confusing sometimes of which territory these companies cover, when it is leaking related, the first thing that comes to our mind is certainly Air Selangor, however upon communication, it is mentioned that this particular leaking location should be directed to the management of the building. What is happening?

**Details in the application with the ticket**  
👉 **MY0001959**

- ☰ Road
- 📍 Selangor
- 🏠 Majlis Perbandaran Kajang

One of the scariest things you could encounter on the road is a huge truck or lorry with a heavy load around you, even scarier if it is directly beside you. This video in the report shows that this lorry is not just overloaded, but also driving fast and recklessly. This selfish act for speed pleasure will create inconvenience as well as put many lives at stake.

**Details in the application with the ticket**  
👉 **MY0001957**

- ☰ Road Safety
- 📍 Ampang Waterfront
- 🏠 Majlis Perbandaran Ampang Jaya

This duo is spotted at Ampang Waterfront, driving without helmets and breaking red lights traffic. This is concerning because upon accidents, it may not only affect the driver and passengers, it may affect the other drivers or pedestrians, not to mention traffic congestion upon collision. Worst case, it may kill some innocent people as well. Malaysian, please drive safely.

**Details in the application with the ticket**  
👉 **MY0001961**

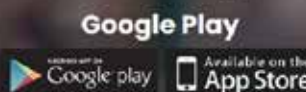
**\*Full details of the above tickets are ONLY accessible for registered users in the application.**

### Hot Issue Live Talk Show

**\*Hot Issue is postponed until further notice !**



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## ACTnow for Better Community, Better Malaysia.

ACTnow is a social enterprise dedicated to building a better community by connecting the people and the local authorities as a bridge to highlight everyday's community issues. It covers 52 categories of community issues spread across 155 local councils throughout Malaysia in a single **free-for-use** application. ACTnow is the official holder of The Malaysia Book of Record - "First Community Engagement Mobile Application" since November 17, 2020. The sole purpose of ACTnow is to encourage and build a better community. Be the voice of community, do not act later, ACTnow !



First Community Engagement Mobile Application



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