

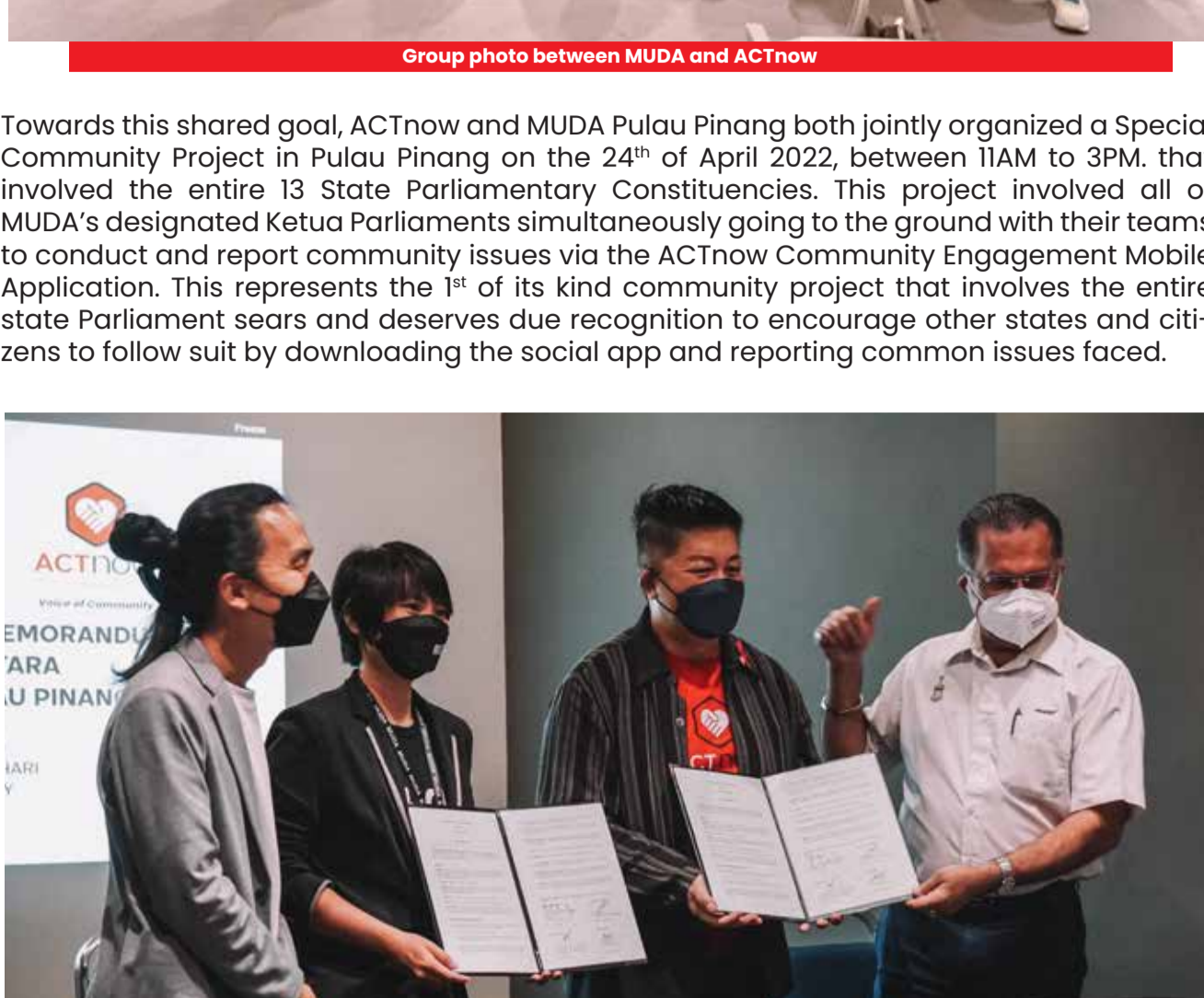


## ACTnow's Note



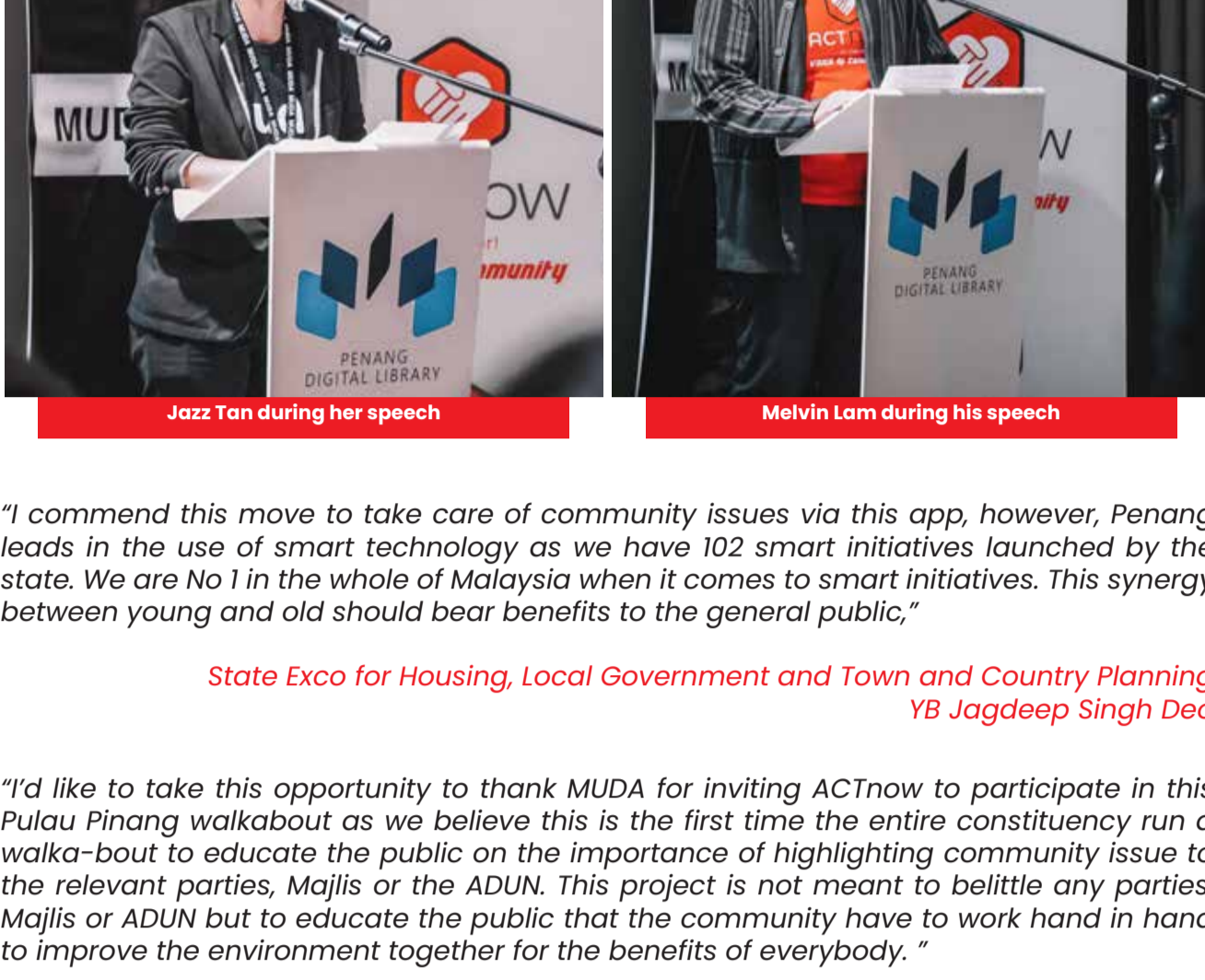
Salamat Hari Raya Aidilfitri 2022! Great joy to you and all in your family. Wishing you happiness and smiles, growth and prosperity to shine and sparkle in your field of excellence. May Hari Raya bring you happiness all throughout the wonderful year!

### Launching of MUDA P.Pinang & ACTnow Collaboration

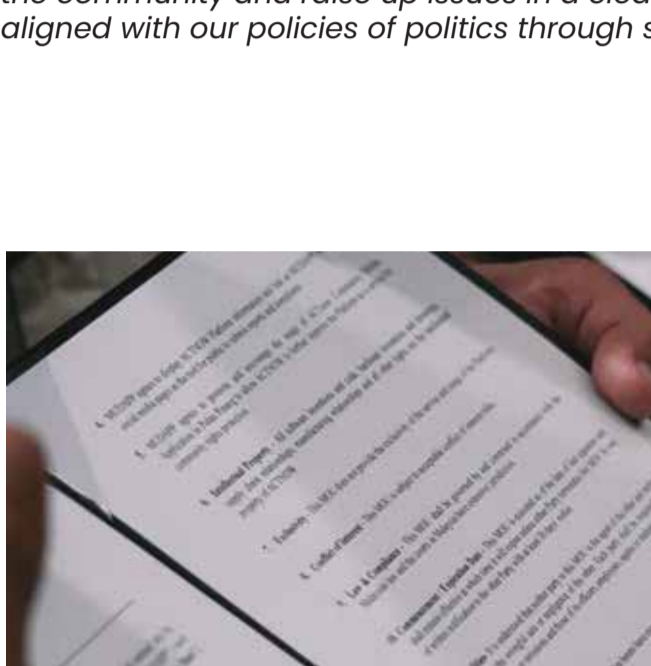


Group photo between MUDA and ACTnow

Towards this shared goal, ACTnow and MUDA Pulau Pinang both jointly organized a Special Community Project in Pulau Pinang on the 24<sup>th</sup> of April 2022, between 11AM to 3PM, that involved the entire 13 State Parliamentary Constituencies. This project involved all of MUDA's designated Ketua Parlimen simultaneously going to the ground with their teams to conduct and report community issues via the ACTnow Community Engagement Mobile Application. This represents the 1<sup>st</sup> of its kind community project that involves the entire state Parliament seats and deserves due recognition to encourage other states and citizens to follow suit by downloading the social app and reporting common issues faced.



Signed by ACTnow Co-Founder & CEO Melvin Lam and MUDA P.Pinang Chairwoman, State Exco for Housing, Local Government and Town and Country Planning YB Jagdeep Singh Deo and MUDA Vice-President Teo Lee Ken



Jazz Tan during her speech



Melvin Lam during his speech

"I commend this move to take care of community issues via this app, however, Penang leads in the use of smart technology as we have 102 smart initiatives launched by the state. We are No 1 in the whole of Malaysia when it comes to smart initiatives. This synergy between young and old should bear benefits to the general public."

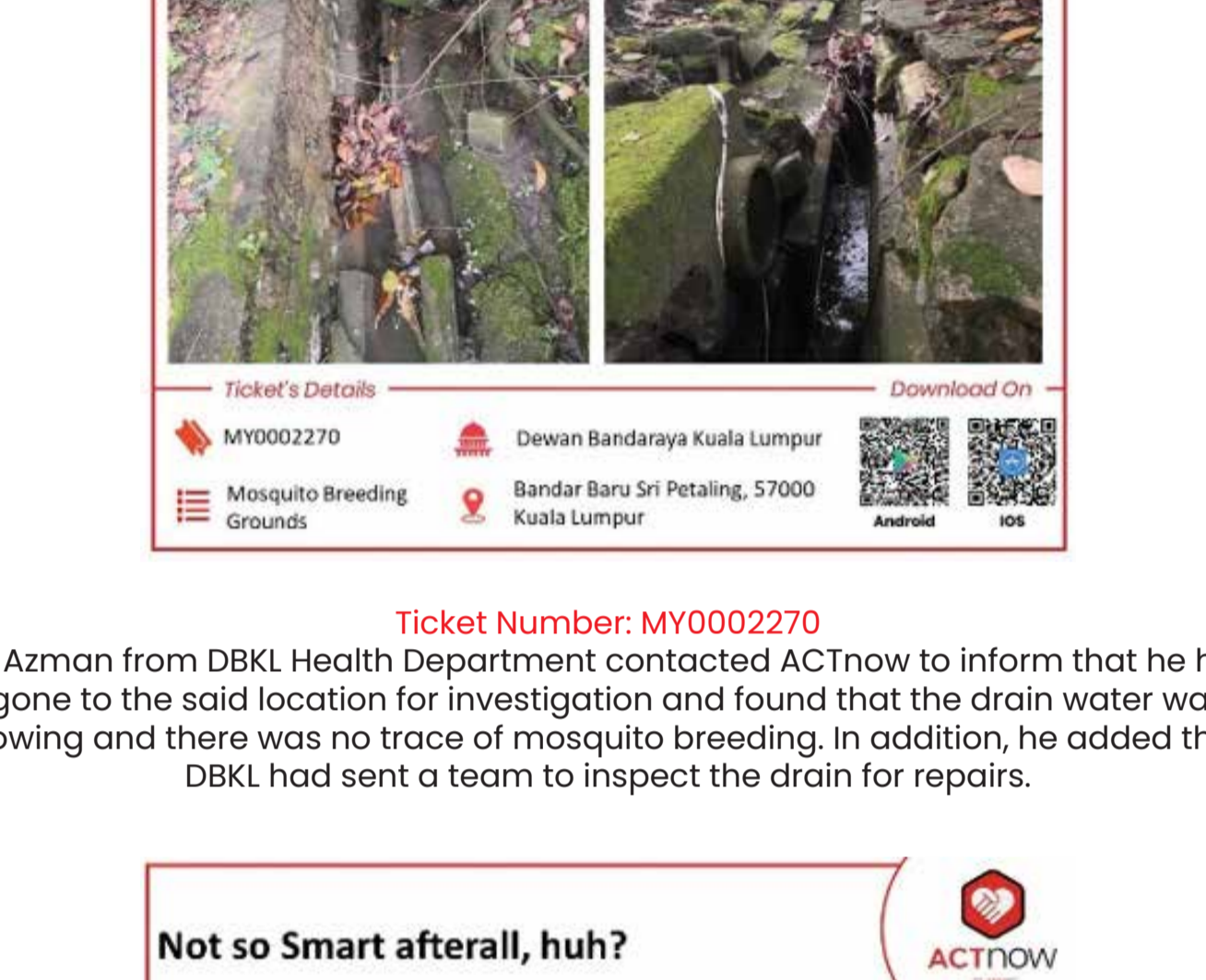
State Exco for Housing, Local Government and Town and Country Planning  
YB Jagdeep Singh Deo

"I'd like to take this opportunity to thank MUDA for inviting ACTnow to participate in this Pulau Pinang walkabout as we believe this is the first time the entire constituency run a walk-a-bout to educate the public on the importance of highlighting community issue to the relevant parties, Majlis or the ADUN. This project is not meant to belittle any parties, Majlis or ADUN but to educate the public that the community have to work hand in hand to improve the environment together for the benefits of everybody."

CEO and Co-Founder of ACTnow Community Mobile App  
Melvin Lam

"MUDA Pulau Pinang is thrilled to have an easily accessible that enables us to better serve the community and raise up issues in a clear, transparent and auditable manner which is aligned with our policies of politics through service"

MUDA P.Pinang Chairwoman  
Jazz Tan



ACTnow and MUDA Penang signed a Memorandum of Understanding (MOU) on 25<sup>th</sup> April 2022 to launch the ACTNow app in Penang.

On top of that, we are proud to announce that we are the "First To Organise Constituent Walkabout Simultaneously" recognized by The Malaysia Book of Records. The listing and recognition of the achievement is ranked as a national record-holder and placed amongst the "Best of the nation".

Media Coverage :

Oriental Daily : <https://www.orientaldaily.com.my/news/north/2022/04/25/482422>  
Penang Hyper Local : <http://penanghyperlocal.com/actnow-and-muda-collaborate-with-a-new-app-to-report-community-issues/>  
Alaiolnews : <http://www.alaiolnews.com/alaiolnews.html?n=11917>

Watch the ceremony here : <https://www.facebook.com/events/1038366160428434?ref=newsfeed>

## Ticket Highlight

### Mosquitoes "lepak" place?

**Ticket's Details**

MY0002270 Dewan Bandaraya Kuala Lumpur  
Mosquito Breeding Grounds Bandar Baru Sri Petaling, 57000 Kuala Lumpur

Download On  
Android iOS

Ticket Number: MY0002270

En Azman from DBKL Health Department contacted ACTnow to inform that he had gone to the said location for investigation and found that the drain water was flowing and there was no trace of mosquito breeding. In addition, he added that DBKL had sent a team to inspect the drain for repairs.

### Not so Smart afterall, huh?

**Ticket's Details**

MY0002272 Dewan Bandaraya Kuala Lumpur  
Hijacking and illegal occupying public carpark Maluri, 55100 Kuala Lumpur

Download On  
Android iOS

Ticket Number: MY0002272

Complaints have been made that Smart College is hijacking the parking lots. DBKL has then responded to ACTnow to notify that the obstacles placed at the public parking lot have been seized.

## ACTnow's Community Live Shows

### HOT ISSUE #whats4lunch

Every Wednesday @ 12PM on ACTnow Trooper

Listen to our Podcasts on Spotify, Apple Podcasts

Download app on Android, iOS

---

### 热门话题 #口水多过茶

您的线上主持人姚

ActNow Trooper 收看 - 英语

直播节目 播客

LIVE STREAM

**Hot Issue #whats4lunch Live Talk Show**  
Every Wednesday (English & Malay) & Friday (Cantonese)  
12PM on ACTnow Trooper Facebook Page

Hot Issue #whats4lunch brings the the discussion of the HOTTEST issues amongst the community ! Enjoy your lunch while listening to us !

**Rancangan Buai Bicara**  
Dr. ACTnow

Apakah itu Dr. ACTnow ?  
Program baharu membincangkan tentang isu perubahan dan kecergasan diri. Ikuti kami untuk mengetahui dengan lebih lanjut

**LIVE Musim-2**  
Tonton di ACTnow Trooper setiap Selasa & Khamis

Rancangan buai bicara akan dipancarkan dalam Bahasa Inggeris dan Bahasa Melayu

### COVID-19 101

Panel Doktor Kami

Disukan oleh: **Mear Adelan** (Host/Anchor)

Disukan bersama oleh: **Prof Dr Shamsul Azhar Shah** (ACTnow Guest/Pembicara & Pengacara) (Pembicara Pemertua & Ketua Pusat Penyelidikan dan Penyelidikan & Inovasi Kebangsaan, Pusat Penyelidikan dan Penyelidikan & Inovasi Kebangsaan, Pusat Penyelidikan dan Penyelidikan & Inovasi Kebangsaan)

### Season 2 : Dr. ACTnow Live Talk Show

Dr ACTnow is a program to address medical & fitness issues co-hosted by Prof Dr Shamsul Azhar Shah. Season 2 is back with the topic Covid-19 101 – Living with Endemic. Professor Dr Shamsul as a co-host and his medical team, 10 doctors as special guest, will be conducting 20 episodes on Covid-19 related topics. This program will be aired every Tuesday and Thursday, 12 noon starting from 05 April 2022.

### Upcoming Schedule

<b>Topic for 12PM, Tuesday, 3 May 2022 &amp; 12PM, Thursday, 5 May 2022</b>	3 May 2022 : Quarantine: How exactly to do it? 5 May 2022: Working safely – Part 1
---	---

Watch every Tuesday & Thursday @ 12PM on ACTnow Facebook Page

**DearACTnow (Mandarin)**

**Topic for Monday, 2 May 2022**

Watch every Monday @ 9PM

I am a single mother with a beautiful daughter of 21 years old who is still pursuing her degree in college. However, recently I have noticed that she had been lying about working part time to pay for her college fees and stopped me from giving her any pocket money. I am unsure...

---

**DearACTnow (Bahasa Melayu)**

**Topic for Wednesday, 3 May 2022**

Watch every Wednesday @ 9PM

I was only 8 years old when my parents had divorced because my dad decided to bring a woman he met in KTV home. My mum decided to leave, without me. My new "step mum" was not exactly the friendliest person ever, she would normally...

---

**DearACTnow (English)**

**Topic for Thursday, 5 May 2022**

Watch every Thursday @ 9PM

My name is Siti and I live in Ampang. I am a clerk, working in KL. I have been working there for the past 4 years. But ever since I've gotten a new boss to report to, it seems that he's out to get me, for whatever reason that he may have on me. I have been feeling...

## How to Download

**Congratulations ! Your account is active ! Now, let's try to make a report !**

How to download and register ACTnow [ENG Subtitles]

Watch Here : <https://www.youtube.com/watch?v=1lHctfwmKqQ>

**Download Now**

IOS Android

## ACTnow for Better Community, Better Malaysia.

ACTnow is a social enterprise dedicated to building a better community by connecting the people and the local authorities as a bridge to highlight everyday's community issues. It covers 52 categories of community issues spread across 155 local councils throughout Malaysia in a single **free-for-use** application. ACTnow is the official holder of The Malaysia Book of Record – "First Community Engagement Mobile Application" since November 17, 2020. The sole purpose of ACTnow is to encourage and build a better community. Be the voice of community, do not act later, ACTnow !



First Community Engagement Mobile Application



**ACT NOW SDN BHD (13211403-M)**  
Suite# 33-01, Level 33, Menara Keck Seng,  
203, Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia.

**Contact us**  
Info@act-now.app  
03-2116 5738